

23rd March 2020

Dear Village Residents,

As you are aware, the infection rates of the Corona Virus are rising. Evergreen has reviewed advice from NSW Department Health and have determined that we need to close the Community Centre for now and we will review the situation in three (3) weeks. All group activities are unfortunately cancelled.

Reception will remain open. The Management and the Emergency Response Teams will be operating as normal.

Books and Jigsaw puzzles will still be available from our library for you to borrow.

Bus Trips

There will be two Shopping Buses operating this week on Tuesday and Thursday.

7am – 8am – West Gosford Coles

9am – 10am – Gosford CBD (for banking and other services you may require.)

To help us in arranging these bus trips, please call Reception to book your seat. We will be asking you to sit in every second seat on the bus to avoid infection. You will be asked a series of questions as part of a risk assessment before getting on board. Everyone will be required to use hand sanitiser before entering the bus.

Cafe

Takeaway meals will be provided through our café Monday - Friday. If you are self-isolating or ill, we can arrange meals to be delivered to your unit. Please use the attached order form to order your meals for the week and return to Reception.

Meals on Wheels are yet to confirm if they will be providing a service to Residents this Friday. Regular customers will be notified as soon as this is confirmed.

Staying social

There are outdoor tables available for your use if you would like to catch up with a friend but please disinfect these before and after use.

If you aren't self-isolating, a walk in the sunshine is always good for you!

Keep in touch with your friends and maybe have a cup of tea on their veranda a couple of times a week. If you have a smart phone, Facebook Messenger has a video calling function that is great for seeing your loved ones faces!

If you are in isolation and require any shopping or other assistance, please call Reception.

If you are returning from overseas or a cruise you are required to self-isolate for 14 days. If you or your family members have been in contact with anyone diagnosed with Corona Virus, please let Management know immediately.

If you are hospitalised for any reason, please ensure you or your family contact Evergreen for us to advise the appropriate next steps.

If we act now, we will get through this together!

Kind regards

A handwritten signature in black ink, appearing to read "Helen Wilson", with a long horizontal flourish extending to the right.

Helen Wilson
Chief Executive Officer