

Dear Residents, Families and Friends

We are pleased to report that we remain free of any diagnosed cases of COVID-19 amongst residents or staff. We are watching the COVID-19 statistics with great interest to see whether the easing of restrictions will have an impact on rates of infection. So far, only a small number of new cases have been diagnosed in NSW in the last week.

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### Visiting Arrangements

Visiting Hours will continue as they are for another week to allow time to assess the impact of increased community circulation. We understand you may be feeling impatient to return to normal, but we don't want to risk what we have gained by acting in haste. Please let us know how you are feeling by completing the survey below:

<https://www.surveymonkey.com/r/RG369GK>

### Timing of Visits and Facilitated Video Calls


Monday to Friday	Visiting	11am -2pm
Monday to Friday	Video calls	4pm to 6pm
Saturday/Sunday	Video conferencing	11am – 12.30pm
	Visiting	1pm to 3pm

Due to strict screening and cleaning requirements, we have allowed for one visit per resident of up to two people in their room, as well as video or phone calls. You can apply for special consideration through the Care Manager or Facility manager if required. The Yallambee Lodge visiting guide is attached with more details for your reference and bookings can be made through reception on 02 4349 2301.

Remember, if you are showing any symptoms, you are asked not to visit. We are grateful to everyone for providing your flu vaccination certificates prior to entry – we hope you will experience a healthier winter as a result!

If you have any questions, concerns or suggestions, please let us know!

Stay safe and best wishes



Helen Wilson

Chief Executive Officer

## Social Snippets

Joan has "beanie" busy.....!



Artie came for a visit last week.....!

