

COVID -19 Update #12



Dear Residents, Relatives and Friends

As we approach the June long weekend, we are pleased to report that we have had no diagnosed cases of COVID-19 amongst residents or staff at Evergreen Life Care. People are beginning to move and gather in the community at higher rates and we are reminded to present for testing, if even the mildest symptoms develop.

Survey Results

Thank you to residents and families who responded to our survey last week regarding infection control precautions at the Lodge.

We received 24 responses, which were largely supportive of Lodge precautions so far. The majority of respondents (16) felt it is time to allow residents to receive a second visit each week, while 8 respondents preferred to retain current precautions. Most people report they are able to conform with hygiene and physical distancing practices while visiting. If anyone needs assistance to manage within the rules, please speak with our registered nurses or care management team.

Changes to Visiting

From Tuesday 9th June, Yallambee Lodge will be increasing the number of visitors that a resident can receive to a maximum of two (2) occasions per week with up to two (2) visitors at a time.

As before, exceptions can be made for end of life care and special needs, through application to the Care Manager or Facility Manager.

I would like to reassure anyone who is concerned that we will continue to undertake additional cleaning of surface areas, and strict screening of all who enter the Lodge – residents, staff and visitors alike. While residents can generally move freely around the Lodge, residents with symptoms are isolated until tested to ensure COVID-19 is not present. Isolation measures are also adopted for residents who need to leave the facility based on the assessed risk.

The number of people using the video conferencing facilities has reduced since visiting recommenced, so we will be allocating more time to the face:face visits from Tuesday 9th June (see the updated Visiting Guide attached). Rest assured, video conferencing is still encouraged and available however.

Future Plans

At the monthly Resident meeting, a number of people expressed interest in recommencing bus trips and chapel services. We understand the desire to return to normality and are endeavouring to move as quickly as is safe, in accordance with

changes in public health orders and assessed risk. We are in conversation with pastoral care services and expert advisers, and ask for your patience a little longer.

Meanwhile, let us know if you have any problems or concerns.

Stay safe and best wishes



Helen Wilson
Chief Executive Officer

Social Snippets

Birthdays don't wait for COVID-19. Happy birthday to Bev, Bill, Kath and Margaret!



Viv Eagle crowning the Queen's Birthday celebrations with some old fashioned craft!



Colour was a recurring theme this week with some words of wisdom from Heather, a rainbow heralding good things to come, and Autumn splendour in the courtyard.

