

# Yallambee Lodge Visiting Guide



Yallambee Ave  
West Gosford NSW 2250

P: 02 4349 2300

F: 02 4349 2399

info@evergreenlifecare.org.au

www.evergreenlifecare.org.au

## Commencing Saturday 7<sup>th</sup> November 2020

Monday to Friday	Visiting Hours	11.00am - 5.30pm
Saturday/Sunday	Visiting Hours	11.00am - 3.00pm

<b>Length of Visits</b>	Length of visit for close family and friends is unlimited within the designated visiting hours
<b>Number of Visitors</b>	Maximum of 2 visitors at one time
<b>Children</b>	Children must be strictly supervised (flu vaccination applies)
<b>Location</b>	Visitors are restricted to resident rooms inside the Lodge Window/outdoor visits may be pre-arranged Video calls or phone calls are encouraged as an alternative

**Bookings Essential<sup>1</sup>                      Phone reception on 02 4349 2301**

### Precautions

- ✓ Disposable or re-usable mask to be worn by all visitors
- ✓ Hand sanitiser on arrival and before touching surfaces
- ✓ Completion of screening questions on entry
- ✓ Temperature reading must be below 37.5 degrees
- ✓ Evidence of flu vaccination e.g. medical certificate or Medicare printout
- ✓ No access to common areas such as the resident lounge or dining rooms
- ✓ Strict physical distancing – remain 1.5 m apart with no physical contact
- ✓ Try to limit your community exposure to the virus prior to visiting

The Ministry of Health requires that visitors must be escorted by facility staff when going to and from a resident's room if they have been in the last 14 days in:

- An area with increased testing, or
- To large shopping centre listed on the monitor for symptoms web page marked as “not excluded from visiting a residential aged care facility or residential disability care facility”

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<sup>1</sup> Please apply to the Facility Manager or Care Manager if you have exceptional circumstances.

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## Entry is not permitted for staff or visitors who:

- ✘ Have been diagnosed with COVID-19 (until medical certification of full recovery)
- ✘ Have a fever (37.5°C or higher)
- ✘ Have any other symptoms consistent with COVID-19, even if mild. This includes cough, headache, fatigue, runny nose, sore throat, shortness of breath, and loss of taste or loss of smell, muscle pain, joint pain, diarrhoea, nausea/vomiting and loss of appetite.
- ✘ During the last 14 days
  - Have been identified as a close contact of a COVID-19 case
  - Have been in any of the locations listed on the self-isolate and get tested immediately page, at the times and dates listed.
  - Have been in any of the locations listed on the monitor for symptoms page, at the times and dates listed.
  - Have been in Victoria (apart from the Victorian border region)
- ✘ Cannot provide evidence of current flu vaccination

## Resident Outings

Outings will be risk assessed and residents (and their escorts) are asked to wear a mask, maintain social distance and hand hygiene when outside the facility.

- ✓ Social outings are permitted
  - Small gatherings in the family home, a walk, a drive or visit to Everbean Café are generally deemed lower risk outings
  - Additional precautions may be required for higher risk outings
- ✓ Medical and essential appointments are permitted
- ✓ Bus trips will recommence on Tuesday 10<sup>th</sup> November.